

# *Our People . . .*

Thank you for exploring Absolute Adjusting. We invite you to experience the Absolute difference. Our people are the strength of our company. Their skills and talents allow us to provide you, our customer, with a superior product.

## **Claims Manager, Jeffrey S. Aal**

Jeffrey S. Aal has more than a decade of insurance claims experience. Mr. Aal gained substantial experience in investigation, coverage, scope, liability assessment, subrogation and litigation management while working for various personal and commercial carriers. With a substantial claims background, acknowledged expertise in commercial lines and personal lines, strong litigation management experience and solid expertise in potential fraud, coverage investigation, fatality claims and large exposure losses, Mr. Aal has been able to successfully manage a team of independent adjusters for several years. Mr. Aal possesses a BA degree from California State University, Bakersfield and is licensed in the states of Arizona and Utah.

## **Claims Representative, Terry Bettencourt**

Terry Bettencourt is an experienced claims representative with a background in both residential and commercial losses. In addition to over a decade of experience in the industry, Mr. Bettencourt brings to Absolute Adjusting a solid knowledge of construction and reconstruction and the management of large scale projects. Additionally, Mr. Bettencourt has a proven track record in a supervisory capacity. As an exceptional large loss and catastrophe adjuster, Mr. Bettencourt holds numerous licenses and professional certifications including adjusting licenses in the states of Texas, Oklahoma, Minnesota, and Arizona.

## **Claims Representative, DeWayne Bruzik**

Dewayne Bruzik brings to his tenure with Absolute Adjusting a diverse background, including business owner, LSU Law School Guest Lecturer, and manager. As an independent claims adjuster, Mr. Bruzik has substantial experience working commercial, residential, catastrophe, and total loss claims. He is experienced in investigation and documentation of claims subject to subrogation and/or fraud and is considered an expert at commercial loss adjusting. Mr. Bruzik holds a Nevada State Insurance Adjusting License and a BS in Business Management from Kaplan University.

## **Claims Representative, Cullen Jones**

Cullen Jones is an experienced claims adjuster who possesses a background in construction, restoration, as well as claims adjusting. Mr. Jones has a particular expertise in water damage and has substantial catastrophe and non-catastrophe experience. Mr. Jones has worked for both carriers and independent firms, Possessing licenses in nineteen states, including Arizona, Utah, and New Mexico. Additionally, Mr. Jones is NFIP and NCJUA certified. Mr. Jones brings to Absolute Adjusting the ability to adjust claims of various scopes, under such diverse coverage forms as mobile home policies, farm policies, live stock forms, and all standard commercial and personal lines forms.

**Absolute Adjusting**

*“It’s on time or it’s free!”*